

Become a CERTIFIED ELECTRONICS RECYCLER®



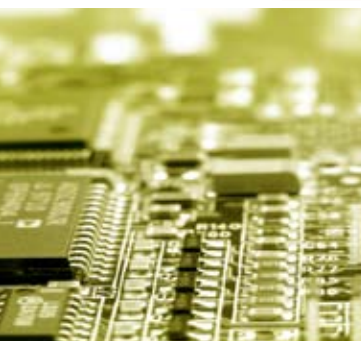
Achieve Operational Excellence and Competitive Advantage



www.CertifiedElectronicsRecycler.com

R2/RIOS

is the blueprint for reputable companies to be recognized as responsible electronics recyclers.



It is the only program that can provide the trademarked designation of CERTIFIED ELECTRONICS RECYCLER®. Over time, we believe these three words will be identified closely with responsible recycling.

To become a CERTIFIED ELECTRONICS RECYCLER®, a company must implement and be certified to two standards: RIOS and R2. ISRI's integrated program helps recyclers improve their operations and meet the emerging needs of the marketplace.

Achieve Operational Excellence and Competitive Advantage



"Our R2/RIOS certification program is designed to be the blueprint for reputable companies that want to be recognized as a CERTIFIED ELECTRONICS RECYCLER® in today's challenging marketplace. We are very proud to offer this premium standard for electronics recyclers throughout the world."

– Robin Wiener, *President*, Institute of Scrap Recycling Industries, Inc.

“EPA is encouraging recyclers to adopt these R2 practices. I am convinced that recyclers who follow these practices can be sure they are operating safely and responsibly. I believe that, as recyclers adopt these practices, they will successfully address the major issues surrounding the management of end-of-life electronic equipment.”

– Matt Hale, Former Director Office of Solid Waste, USEPA



Responsible Recycling (R2) Practices were developed over several years by a broad-based stakeholder group for the electronics recycling industry. Developed by the EPA, states, manufacturers, recyclers, trade groups, and NGOs, R2 is the de facto standard adopted by the industry to recognize quality, responsible recyclers. In addition to having a strong, comprehensive Environmental, Health, and Safety Management System (EHSMS) and other controls, R2 requires a recycler to:

- Establish a reuse and recovery hierarchy of responsible materials management
- Comply with all legal requirements, including imports and exports
- Protect worker health and safety and the environment
- Manage Focus Materials (FMs) on site and through selected downstream processors
- Refurbish and properly test reusable equipment and components
- Implement accepted data destruction procedures
- Maintain security measures in all parts of the facility
- Possess adequate insurance and facility closure plan

“Accredited certification to the Recycling Industry Operation Standard (RIOS)[®] provides assurance through audits conducted by a competent and unbiased third party that processes are in place, which if effectively implemented should improve product quality, reduce accidents, and improve regulatory compliance. As a result, RIOS[®] should save recyclers both time and money.”

– John J. Knappenberger, *President and CEO*, ANSI-ASQ National Accreditation Board



Designed for the recycling industry, the Recycling Industry Operating Standard (RIOS)[®] provides a framework for a comprehensive, integrated management system that includes key operational and continual improvement elements for quality, environmental and health and safety (QEH&S) performance.

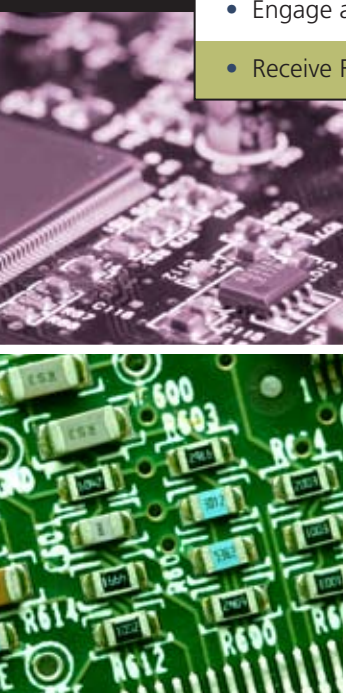
The ANSI-ASQ National Accreditation Board (ANAB) has accepted RIOS[®] as an accredited certification program. Recycling facilities can be certified by ANAB accredited third-party auditors to verify RIOS requirements. RIOS membership benefits include the RIOS Implementation Guide, which contains the QEH&S Footprint Identification Tool and other continual improvement tools, and the RIOS Internal Auditor Training Materials. RIOS[®] offers electronics recycling companies the vital tools to:

- Monitor and improve product quality, increasing customer satisfaction and confidence
- Keep on top of environmental compliance, decreasing environmental risks and costs
- Improve health & safety practices, reducing health & safety risks and costs
- Improve relations with your neighbors, legislators, and regulators
- Ensure continual improvement in your operations, boosting efficiency and profitability
- Empower your employees to work towards common goals, increasing productivity

RIOS[®] can make your company more credible, efficient and profitable.

Steps to Become an R2/RIOS CERTIFIED ELECTRONICS RECYCLER®

- Join RIOS®. (RIOS fees are dependent upon the number of facilities and type of organization)
- Receive R2 and RIOS materials that include the RIOS implementation guidance documents and footprints.
- Attend a RIOS Train the Trainer Workshop (optional).
- Implement R2/RIOS at your facility.
- Engage an ANAB-accredited R2/RIOS Certifying Body and undergo an independent third-party audit.
- Receive R2/RIOS certification - *and the designation “CERTIFIED ELECTRONICS RECYCLER®”*.

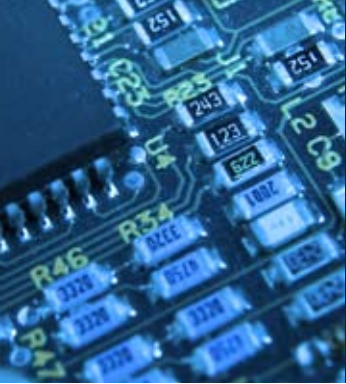


“RIOS® provides an integrated management system for our operations across the U.S. R2 provides our clients the assurance that we use best practices in recycling their electronic equipment to final disposition. The combination of these standards shows that our company has invested in operational excellence and environmental responsibility for our own processes as well as those of our downstream.”

– Michael Profit, CEO, Intechra

“RIOS® is the best thing that has happened within the recycling industry in my lifetime. Its footprint functions will become the global basis for end-of-life product lifecycle assessment. Climb aboard now because this train is leaving the station.”

– Joe Yob, Creative Recycling Systems, Inc.



"The R2/RIOS standards formalize environmental best practices, make our businesses more efficient, and deliver higher level service to our partners. We continue to invest in quality, compliance, and process improvement. We hope that all electronics reuse and recycling organizations will obtain certification."

– Jeff Zeigler, *Founder and CEO*, TechTurn

You've worked hard building your company and your business relationships. In today's increasingly competitive marketplace, implementation of R2/RIOS improves your operational discipline, efficiency and effectiveness; assures compliance with domestic and international laws; and gives your company a significant competitive advantage by enhancing customer confidence and satisfaction in your services. Additionally, companies that ignore or don't excel in quality, environment, and health & safety issues are more likely to experience inefficiencies, problems, violations, and accidents, all of which can hurt the bottom-line. R2/RIOS provides your company with an integrated approach to ensuring these issues do not adversely affect your profitability.

Market demand for responsible recyclers is rapidly growing. CERTIFIED ELECTRONICS RECYCLER® provides your company with the mark of excellence and commitment that sets you apart from your competition.



Check out www.CertifiedElectronicsRecycler.com to learn more about the program and how to implement become certified. Extensive implementation resources are available to program members. You may also contact **David Wagger**, *ISRI's Director of Environmental Management*, directly at 202-662-8533 or davidwagger@isri.org.



Institute of
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